



C A No. Applied for
Complaint No. 306/2025

In the matter of:

Parveen Kumar

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P.K. Singh, Chairman
2. Mr. P.K. Agrawal, Member (Legal)
3. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Suraj Aggarwal, Counsel for The complainant
2. Mr. Divyam Nandrajyog, Mr. Jai Singh Rawat, Mr. R.S. Bisht, Mr. Akshat Aggarwal & Ms. Chhavi Rani On behalf of BYPL

ORDER

Date of Hearing: 6th January, 2026




Date of Order: 8th January, 2026

Order Pronounced By:- Mr. P.K. Agrawal, Member (Legal)

1. The brief facts of the case are that the complainant applied for new electricity connection vide request no. 8007671774 at premises no. Plot No.50, Gali No.1, New Mandoli Industrial Area, Delhi-110093. It is also his case that OP rejected his application for new connection on the grounds of "Temporary Structure found at site, DX Connection is not feasible in Industrial Area, but the complainant stated that he submitted his application for the new connection in accordance with DERC rules.

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CGRF (BYPL)

  
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2. The respondent in its reply against the complaint of the complainant submitted that the complainant applied for new domestic electricity connection of 1KW load at premises no. Plot No.50, Khasra No.17/1/1, 17/2, First Floor, Gali No.1, New Mandoli Industrial Area, Delhi-110093 vide Order no. 8007671774.

Reply further submitted that the address of the complainant was inspected on 04.06.2025 and the inspection categorically recorded that the premises was a temporary tin-shed structure situated in an industrial area. Consequently, the request for domestic connection was found non-feasible.


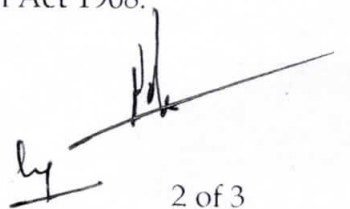
3. The complainant in its rejoinder stated that the inspection conducted on 04.06.2025 stated that the property is a temporary tin-shed structure which does not declare it unsafe for electricity connection. It is further stated that complainant is ready to do the required modifications to render the installation safely. It is further stated that previously BSES has released a number of domestic connections in New Mandoli Industrial Area. The complainant's property is in use for living purpose. Complainant also stated a connection vide request no./CA no. 8005404049/153647757 which was released by BSES along with this CA no.154222983 was released in domestic category.

4. During the hearing, OP filed an additional reply, reiterating their previous reply and further submitted that out of 2 CA numbers mentioned in the rejoinder filled by the complainant, connection with CA no.154222983 has been disconnected whereas the connection with CA no.153647757 is still continuing. It is further stated that the GPA provided by complainant has not been registered in accordance with law. The documents must be registered in accordance with Section 17 of the Registration Act 1908.

5. Arguments of both the parties were heard.

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6. On final date of hearing OP submitted photographs of the site which shows that the premise where connection has been applied by the complainant is completely being used for domestic purposes. The OP objected that a domestic connection cannot be issued as the property falls in an industrial area, but OP failed to place on record any Rules/Regulations in this regard.
7. Regarding objection of OP of tin-shed, we are of considered opinion that already many connections has been released in by OP in the same area and similar premises having tin-sheds. Forum has also given connections in premises having tin-shed, therefore this objection of OP is also not sustainable.
8. Since the objections of OP for release of new electricity connection is not sustainable, therefore, we don't find any hurdle in releasing the new electricity connection as applied for by the complainant.


ORDER

The complaint is allowed. OP is directed to release the new electricity connection as applied for by the complainant vide request no. 8007671774 at premises no. Plot No.50, Gali No.1, New Mandoli Industrial Area, Delhi-110093 after completion of other commercial formalities as per DERC Regulations 2017. The revised bill should be provided to the complainant within 21 days. OP is further directed to file compliance report within 21 days of the action taken on this order.

If the Order is not appealed against within the stipulated time, the same shall be deemed to have attained finally.

Any contravention of these Orders is punishable under Section 142 of the Electricity Act 2003.


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K.SINGH)
CHAIRMAN

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